

# Useful Helplines & Websites

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Supplied by Centre70

## GENERAL & LEGAL ADVICE

<b>Advice Now</b>	n/a	<a href="http://www.advicenow.org.uk">www.advicenow.org.uk</a>
<b>Citizen Advice</b>	n/a	<a href="http://www.adviceguide.org.uk">www.adviceguide.org.uk</a>
<b>Community Legal Advice</b>	0845 345 4345	<a href="http://www.communitylegaladvice.org.uk">www.communitylegaladvice.org.uk</a>
<b>Liberty (Human Rights)</b>	0845 123 2307	<a href="http://www.yourrights.org.uk">www.yourrights.org.uk</a>
<b>Equality and Human Rights Commission</b>	0845 604 6610	<a href="http://www.equalityhumanrights.com">www.equalityhumanrights.com</a>
<b>Court Service (making a claim, divorce etc)</b>	n/a	<a href="http://www.hmcourts-service.gov.uk">www.hmcourts-service.gov.uk</a>
<b>Royal Courts of Justice CAB (inc Civil, family &amp; Bankruptcy)</b>	020 7947 6564	<a href="http://www.rcjadvice.org.uk">www.rcjadvice.org.uk</a>

## DEBT, CONSUMER, ENERGY, TELECOMMUNICATIONS

<b>National Debtline</b>	0808 808 4000	<a href="http://www.nationaldebtline.co.uk">www.nationaldebtline.co.uk</a>
<b>Business Debtline</b>	0800 197 6026	<a href="http://www.bdl.org.uk">www.bdl.org.uk</a>
<b>Consumer Direct</b>	0845 404 0506	<a href="http://www.consumerdirect.gov.uk">www.consumerdirect.gov.uk</a>
<b>Consumer Focus (Post, Energy, Consumer)</b>	020 7799 7900	<a href="http://www.consumerfocus.org.uk">www.consumerfocus.org.uk</a>
<b>Financial Services Authority (FSA)</b>	0845 606 1234	<a href="http://www.fsa.gov.uk">www.fsa.gov.uk</a>
<b>Office of Fair Trading (oft)</b>	0845 722 4499	<a href="http://www.oft.gov.uk">www.oft.gov.uk</a>
<b>Energy Ombudsman</b>	0845 055 0760	<a href="http://www.energy-ombudsman.org.uk">www.energy-ombudsman.org.uk</a>
<b>Office of Communications (OFCOM)</b>	0300 123 3333	<a href="http://www.ofcom.org.uk">www.ofcom.org.uk</a>
<b>Office of Telecommunications Ombudsman</b>	0845 050 1614	<a href="http://www.otelo.org.uk">www.otelo.org.uk</a>
<b>Office of Water Services (OFWAT)</b>	0121 625 1300	<a href="http://www.ofwat.gov.uk">www.ofwat.gov.uk</a>
<b>Financial Ombudsman</b>	0845 080 1800	<a href="http://www.financial-ombudsman.org.uk">www.financial-ombudsman.org.uk</a>
<b>Taxaid (Help with tax)</b>	0845 120 3779	<a href="http://www.taxaid.org.uk">www.taxaid.org.uk</a>

## BENEFITS

<b>Disability Benefits Enquiry Line</b>	0800 882 200	<a href="http://www.dwp.gov.uk">www.dwp.gov.uk</a>
<b>Pension Credit Claim Line</b>	0800 991 234	<a href="http://www.thepensionservice.gov.uk">www.thepensionservice.gov.uk</a>
<b>Tax Credits Helpline</b>	0845 300 3900	<a href="http://www.hmrc.gov.uk/taxcredits">www.hmrc.gov.uk/taxcredits</a>
<b>Maternity Action</b>	020 7324 4740	<a href="http://www.maternityaction.org.uk">www.maternityaction.org.uk</a>

## HOUSING

<b>Shelter</b>	0808 800 4444	<a href="http://www.shelter.org.uk">www.shelter.org.uk</a>
<b>Leasehold Advisory Service</b>	020 7374 5380	<a href="http://www.lease-advice.org">www.lease-advice.org</a>
London Borough of Lambeth: <i>Council tenants emergency repairs, Homeless</i>		0207 926 1000 <i>duty line</i>

## EMPLOYMENT

<b>ACAS</b>	0845 747 4747	<a href="http://www.acas.org.uk">www.acas.org.uk</a>
<b>TUC</b>	n/a	<a href="http://www.worksmart.org.uk">www.worksmart.org.uk</a>
<b>Central London Law Centre</b>	020 7839 2998	<a href="http://www.londonlawcentre.org.uk">www.londonlawcentre.org.uk</a>
<b>Mary Ward Legal &amp; Financial Centre</b>	020 7831 7079	<a href="http://www.marywardlegal.org.uk">www.marywardlegal.org.uk</a>

## IMMIGRATION

<b>Afro-Asian Advisory Service</b>	0845 618 5385	n/a
<b>Joint Council for the Welfare of Immigrants</b>	n/a	<a href="http://www.jcwi.org.uk">www.jcwi.org.uk</a>

## ELDERLY, FAMILY, HEALTH, EDUCATION, WORK

<b>Help the Aged</b>	0808 800 6565	<a href="http://www.helptheaged.org.uk">www.helptheaged.org.uk</a>
<b>Age Concern</b>	0800 009 966	<a href="http://www.ace.org.uk">www.ace.org.uk</a>
<b>Rights of Women</b>	020 7251 6577	<a href="http://www.rightsofwomen.org.uk">www.rightsofwomen.org.uk</a>
<b>Gingerbread (lone parent)</b>	0800 018 5026	<a href="http://www.gingerbread.org.uk">www.gingerbread.org.uk</a>
<b>National Domestic Violence Helpline</b>	0808 200 0247	<a href="http://www.refuge.org.uk">www.refuge.org.uk</a> <a href="http://www.dvip.org">www.dvip.org</a>
<b>Child Support Agency</b>	0845 713 3133	<a href="http://www.csa.gov.uk">www.csa.gov.uk</a>

ACE (Education Advice)	0808 800 5793	<a href="http://www.ace-ed.org.uk/">www.ace-ed.org.uk/</a>
Children's Legal Centre	0845 120 2948	<a href="http://www.childrenslegalcentre.com">www.childrenslegalcentre.com</a>
Family Mediation	0845 602 6627	<a href="http://www.familymediationhelpline.co.uk">www.familymediationhelpline.co.uk</a>
Work Directions (back to work advice)	0800 321 3136	<a href="http://www.workdirections.co.uk">www.workdirections.co.uk</a>
Business Link (Self employment etc)	0845 600 0787	<a href="http://www.businesslink.gov.uk/london">www.businesslink.gov.uk/london</a>